



Terms & Conditions for The Beast @ Betteshanger

Tickets:

- Payment is required at point of booking in order to secure the place(s).
- Betteshanger Park will not make refunds for bookings but, at the request of the customer, we will offer an alternative date (subject to availability) or endeavour to fill the booking. If Betteshanger Park is unable to fill the booking, no refund will be provided.
- Betteshanger Park cannot issue any refunds for cancellations or non-arrivals.
- No refunds will be issued for inclement weather or any further force majeure.
- Tickets will be sent to the email address supplied at the time of booking. These tickets must be brought with you and presented at the ticket desk.
- Each ticket is valid for at least one use of The Beast. If time permits within your session you may be invited to run the course for a second time.
- Tickets cannot be amended or transferred once they have been purchased. Reselling a ticket for profit/commercial gain without the express permission of the Owner or Operator will make it void, and the ticket holder may be refused entry to or removed from the Venue.
- From time to time Betteshanger Park offers promotional discounts or concessions on tickets. Once any ticket is purchased at full price, no discounts or concessions will be made retrospectively.

On the day:

- Please arrive at the event at least 30 minutes before your scheduled start time.
- All participants are required to sign a disclaimer before entering The Beast.
- Whilst every effort will be made to admit latecomers to events this will be at the discretion of the event manager and cannot be guaranteed.
- Betteshanger Park reserves the right to refuse admission to the venue to ensure the safety of its staff and other customers.
- Only persons who are at least 10 years of age are permitted to go on The Beast. It is the responsibility of the ticket purchasers to ensure that all members of the party meet this age restriction.
- Any persons aged 10-16 years MUST be accompanied, on The Beast, by an adult.
- Children aged 18 and under must be accompanied by an adult in the Event Village.

- Admission to the Event Village and The Beast is on the condition that all visitors allow themselves and their belongings to be searched. Betteshanger Park does not accept liability for any damage caused to any items during this process. Items deemed to be dangerous or intended to do harm will be confiscated and not returned. Prohibited articles include (but are not limited to) firearms, pyrotechnics, glass bottles, flammable liquids and alcohol.
- All visitors must comply with the instructions of Betteshanger Park staff at all times.
- Betteshanger Park reserves the right to refuse entry without explanation, and to alter, close or remove details of The Beast without prior notice for technical, operational or other reasons. No refunds will be given in these circumstances.
- No illegal substances may be brought onto Betteshanger Park.
- Any persons deemed intoxicated or to be acting inappropriately will not be permitted onto The Beast and could be removed from the event at any time.
- You may be refused entry or ejected if, in the reasonable opinion of the Owner or Operator, the presence of the Ticket holder in the Venue might be a risk to the safety of the public or staff and/or the holder, and/or affect the enjoyment of the public, (for example: if you are (or appear to be) drunk, under age (where relevant), abusive, threatening, behaving anti-socially, carrying offensive weapons or illegal substances, decline to be searched or are in breach of any of these terms & conditions)
- If you have a heart condition, back or neck injuries, if you are pregnant or if you have any condition that prevents you from following all of the safety rules and guidelines, you may not enter The Beast.
- We may carry out photography and/or video recording at the event, which may feature guests. By accepting our terms and conditions, you agree that The Beast/Hold My Shoes and Betteshanger Park may use such images or video footage in any promotional, advertising or publicity material in any format whatsoever. You further agree that copyright in these materials rests with The Beast/Hold My Shoes and Betteshanger Park.